



# Héloïse de Cerjat

## Employee Engagement Officer

Swiss & French nationalities  
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Rue de Bragance 4  
1255 Luxembourg  
Driving licence

### WORK EXPERIENCE



#### Internal Communication & Employee Experience Specialist

##### NTT DATA Luxembourg, IT Industry

October 2025 - Present (Luxembourg)

- Managed internal communications for NTT Data Luxembourg via multi-canal approach
- Designed internal communications events such as kick off of the year, workshops, diversity and inclusion events, lunch & learn sessions
- Managed the onboarding of newcomers



#### Press Officer

##### Edmond de Rothschild

March 2023 - May 2024 (Geneva)

- Wrote and distributed press releases across Swiss Media and acted as a key focal point for media entries in the Swiss market for the Group
- Managed responses to regular media queries for the different departments



#### Internal Communications Consultant IFRC, Red Cross Movement, NGO

May 2022 - Oct 2022 (Geneva)

- Consultancy contract to create a powerful intranet for all staff to increase internal communications



#### Employee Engagement Specialist

##### MSC Cruises, Travel Industry

Dec 2019 - April 2022 (Geneva)

- Managed day-to-day internal communications inside the company
- Wrote content for the intranet on a daily basis and scouted for content
- Led the growth of the LinkedIn company handle (+200'000 in 2 years)



#### Digital Internal communications Specialist

##### Philip Morris, FMCG Industry

August 2017 - Mars 2019 (Lausanne)

- Developed internal communication content for the intranet & other channels
- Organized internal events (town halls, webcasts, lunch & learn sessions, events, off-sites, & workshops)

### SKILLS

- Internal communications
- Employee engagement
- Web & intranet content writing
- Events creation
- Project management

### EDUCATION HISTORY

#### Resilience Coach Certified

Resilience Institute | 2026

#### Master Coach ICI Certified

International Coaching Federation  
Diploma | 2023

#### Swiss Labor Law and HR Diploma

Human Resources Swiss Exams,  
Geneva | 2022

#### Bachelor in Communications & Marketing

Polycom, SAWI, Switzerland | 2012  
Double Certification with Sup de Pub  
Paris

### LANGUAGES

- French - Native
- English - Fluent

### PASSIONS

- Coaching & self development
- Traveling (lived in 7 different countries growing up)
- Founder of an Instagram **blog on doors**, architecture and traveling
- Writer of short stories
- Enjoys **running** and challenges